



FAKHRUL SOHAG

IT Infrastructure Analyst & Architect

Profile

Proven IT Infrastructure Analyst & Architect skilled in leveraging Microsoft Power BI to analyze performance metrics, uncover trends, and drive data-driven decisions. Experienced in boosting IT operations efficiency by 30% through automation and cloud solutions while maintaining high-performance systems. Adept at leading cloud migrations, cutting costs, and enhancing scalability. Strong background in applying security best practices, reducing IT incidents by 40%, and troubleshooting complex issues. Effective in managing teams, guiding users, and fostering strategic vendor relations

Work Experience

- Jan 2024- Present
Lemon Cox Group ApS
IT Infrastructure Analyst & Architect
 - **Boosted IT operations** efficiency by 30% using cloud solutions, and analytics.
 - **Led cloud infrastructure** migration, cutting costs and enhancing scalability.
 - **Applied security** best practices, reducing IT incidents by 40%.
 - **Utilized Microsoft Power BI** to analyze metrics and drive decisions.
 - **Managed** cross-functional team to align IT projects with business goals.
- Mar 2021 -Dec 2023
University of Copenhagen
IT Solution Architect
 - **Technical Documentation:** Created documentation for IT systems and solutions.
 - **IT Service Management:** Ensured system efficiency through IT operations.
 - **Network & System Design:** Designed and optimized network and system.
 - **Vendor Management:** Managed vendor relationships and service agreements.
 - **Hands-on Support:** Troubleshot issues and provided day-to-day support.
- Jan 2019 - Feb 2021
University of Copenhagen
IT Support Specialist
 - **Developed** the Asiaportal website.
 - **Managed** the NIAS library and IT infrastructure.
 - **Set up and maintained** a Linux server for EZproxy with SimpleSAML.
 - **Maintained and updated** various websites, domains, and DNS.
- Feb 2017 - Feb 2019
SOFT Seven
Project Analyst
 - **Contribute** to project planning
 - **Evaluate and monitor** progress
 - **Coordinating** with stakeholders and consultant

Contact

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Educations

- **University of Trento, Italy**
M.Sc in Computer Science
Completed in 2012

Skills

Cloud Services

- **Compute & Storage**
- **Identity & Security**
- **Networking**
- **Monitoring & Optimization**
- **Content Delivery**
- **Platform as a Service**

Other Systems & Tools

- **Automation Tool:** Docker, Ansible
- **Orchestration Tool:** Kubernetes
- **Operating Systems:** Linux, Windows Server
- **Web Platforms:** WordPress, EZproxy Server
- **Authentication:** Active Directory (AD)
- **Networking:** DNS, VPN, Remote Desktop
- **Virtualization:** ESXi, vCenter

Volunteer & CSR

- [The Rolling School](#)
- [Immart](#)
- [b'fair bike](#)
- [Bella Cricket Club](#)

Languages

- Danish - Conversational
- English - Fluent
- Italian - Conversational
- Hindi & Urdu - Conversational
- Bengali - Native

Technical Proficiencies

- **Operating Systems:** MS Windows 10, Unix, Linux
- **Office Suite:** Microsoft Word, Excel, Access, PowerPoint, Outlook, Office 365
- **Servers:** Windows Server 2012 R2, Virtual Machine (VM), AD, Remote Desktop, VPN
- **Project Management Tools:** MS Project, Jira
- **Network & Security:** LAN/WAN, VPN, Firewall, Anti-Virus Tools
- **Analytics:** Google analytics, Power BI
- **Programming Languages:** Python, Java, C, C++, Visual Basic
- **Web Technologies:** HTML5, CSS3
- **Databases:** MySQL, Oracle 9i
- **Adobe Suite:** Photoshop, Illustrator, Dreamweaver

Reference

Available upon request